

Purpose of the plan

This plan examines potential risks and issues that could cause disruption to the exams process at the Beths Grammar School. By outlining actions/procedures to be invoked in case of disruption it is intended to mitigate the impact these disruptions have on our exam process.

Alongside internal processes, this plan is informed by **Ofqual** Exam system contingency plan: England, Wales and Northern Ireland which provides guidance in the publication What schools and colleges and other centres should do if exams or other assessments are seriously disrupted and the **JCQ** Joint Contingency Plan in the event of widespread disruption to the Examination System in England, Wales and Northern Ireland.

This plan also confirms Beths Grammar School is compliant with the JCQ Regulations for Approved Centres (section 5.3) that the centre has in place:

a written examination contingency plan which covers all aspects of examination administration. This will allow members of the senior leadership team to act immediately in the event of an emergency or staff absence. The examination contingency plan should reinforce procedures in the event of the centre being unavailable for examinations, or on results day, owing to an unforeseen emergency. The potential impact of a cyber-attack should also be considered.

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Possible causes of disruption to the exam process

1. Exam officer extended absence at key points in the exam process (cycle)

<u>Criteria for implementation of the plan</u>

Key tasks required in the management and administration of the exam cycle not undertaken including:

- Planning
- Annual data collection exercise not undertaken to collate information on qualifications and awarding body specifications being delivered
- Annual exams plan not produced identifying essential key tasks, key dates and deadlines
- Sufficient invigilators not recruited
- Entries
- Awarding bodies not being informed of early/estimated entries which prompts release of early information required by teaching staff
- Candidates not being entered with awarding bodies for external exams/assessment
- Awarding body entry deadlines missed or late or other penalty fees being incurred
- Pre-exams
- Invigilators not trained or updated on changes to instructions for conducting
- Exam timetabling, rooming allocation; and invigilation schedules not prepared
- Candidates not briefed on exam timetables and awarding body information for candidates

- Confidential exam/assessment materials and candidates' work not stored under required secure conditions
- Internal assessment marks and samples of candidates' work not submitted to awarding bodies/external moderators
- Exam time
- Exams/assessments not taken under the conditions prescribed by awarding bodies
- Required reports/requests not submitted to awarding bodies during exam/assessment periods, for example very late arrival, suspected malpractice, special consideration
- Candidates' scripts not dispatched as required for marking to awarding bodies
- Results and post-results
- Access to examination results affecting the distribution of results to candidates
- The facilitation of the post-results services

Centre actions to mitigate the impact of the disruption

- Planning
- Heads of Department to provide entry and qualification information
- All key dates and deadlines are within the main Contingency Planning folder
- Internal staff fully trained as invigilators
- Entries
- Estimated entry information to be submitted online for relevant awarding bodies
- Late entries to be submitted for candidates that have been missed by either the MIS system or on the awarding bodies online secure area.
- Head of Centre to be advised on any late fees to be paid
- Pre-exams
- Exam contingency planning ensures that the latest version of the ICE booklet would be sent to all those trained to be invigilators on receipt from JCQ each year
- SLT line manager already knows from contingency planning to establish the rooming timetable and invigilation of the examinations
- SLT line manager already attend to exam timetabling, rooming and invigilation schedules and issue awarding bodies information to candidates
- Exam time
- SLT line manager will ensure that the examinations are taken under examination conditions and very late arrivals, suspected malpractice or special consideration applications are made
- All despatches are ticked off exam log once packaged to ensure all are ready for collection by Parcelforce

2. SENDCo extended absence at key points in the exam cycle

Criteria for implementation of the plan

Key tasks required in the management and administration of the access arrangements process within the exam cycle not undertaken including:

- Planning
- Candidates not tested/assessed to identify potential access arrangement requirements
- Centre fails to recognise its duties towards disabled candidates as defined under the terms of the Equality Act 2010
- Evidence of need and evidence to support normal way of working not collated
- Pre-exams
- Approval for access arrangements not applied for to the awarding body
- Centre-delegated arrangements not put in place

- Modified paper requirements not identified in a timely manner to enable ordering to meet external deadline
 Staff (facilitators) providing support to access arrangement candidates not allocated and trained
- Exam time
- Access arrangement candidate support not arranged for exam rooms

Centre actions to mitigate the impact of the disruption

- Head of IEN to co-ordinate
- There are 3 members of staff in IEN that work closely, can monitor and ensure candidates are tested and evidence is gathered and support in place. One staff member is responsible for ensuring the appropriate access arrangements are in place. These staff members ensure appropriate rooming and fully trained invigilation for candidates with access arrangements.

3. Teaching staff extended absence at key points in the exam cycle

Criteria for implementation of the plan

Key tasks not undertaken including:

- Early/estimated entry information not provided to the exams officer on time; resulting in pre-release information not being received
- Final entry information not provided to the exams officer on time; resulting in candidates not being entered for exams/assessments or being entered late/late or other penalty fees being charged by awarding bodies
- Non-examination assessment tasks not set/issued/taken by candidates as scheduled
- Candidates not being informed of centre assessed marks before marks are submitted to the awarding body and therefore not being able to consider appealing internal assessment decisions and requesting a review of the centre's marking
- Internal assessment marks and candidates' work not provided to meet awarding body submission deadlines

Centre actions to mitigate the impact of the disruption

• SLT Line Manager/HOD to liaise to change timetables around to ensure exam groups protected using experienced staff and lower years provided with a supply teacher

4. Invigilators - lack of appropriately trained invigilators or invigilator absence

Criteria for implementation of the plan

- Failure to recruit and train sufficient invigilators to conduct exams
- Invigilator shortage on peak exam days
- Invigilator absence on the day of an exam

Centre actions to mitigate the impact of the disruption

- SLT Line Manager for exams to establish training and numbers of internal and external invigilators and ensure the issue and training of the ICE booklet
- Additional support staff already trained on site can be used

5. Exam rooms - lack of appropriate rooms or main venues unavailable at short notice

Criteria for implementation of the plan

- Exam's officer unable to identify sufficient/appropriate rooms during exams timetable planning
- Insufficient rooms available on peak exam days

Main exam venues unavailable due to an unexpected incident at exam time

Centre actions to mitigate the impact of the disruption

Consider amalgamating other classes to provide additional space. See contact details
for alternative site as listed on the 'emergency evacuation of site' for alternative local
sites and apply for consent to awarding bodies accordingly.

6. Cyber-attack

Criteria for implementation of the plan

Where a cyber-attack may compromise any aspect of delivery

Centre actions to mitigate the impact of the disruption

- We do not offer any online exams
- Entries to be sent in advance of deadlines so that any errors or amendments can be sent
 into the awarding bodies. Minor amendments can be made via awarding bodies secure
 websites. All entries can be printed off via the awarding bodies secure websites.
- Results can be accessed direct from the awarding bodies secure websites and results can be downloaded and import into SISRA, MIS will then not be required for statistical analysis or the issuing of results.
- All staff have access to their own laptops that can be linked to any Wi-Fi and exam boards secure websites can still be reached.

7. Failure of IT systems

<u>Criteria for implementation of the plan</u>

- MIS system failure at final entry deadline
- MIS system failure during exams preparation
- MIS system failure at results release time

Centre actions to mitigate the impact of the disruption

- Entries to be sent in advance of deadlines so that any errors or amendments can be sent into the awarding bodies. Minor amendments can be made via awarding bodies secure websites. All entries can be printed off via the awarding bodies secure websites.
- Results can be accessed direct from the awarding bodies secure websites and results can be downloaded and import into SISRA, MIS will then not be required for statistical analysis or the issuing of results.

8. Emergency evacuation of the exam room (or centre lock down)

<u>Criteria for implementation of the plan</u>

 Whole centre evacuation (or lock down) during exam time due to serious incident resulting in exam candidates being unable to start, proceed with or complete their exams

Centre actions to mitigate the impact of the disruption

Please refer to Evacuation Policy and Alternative arrangements/ Critical Incident Plan

9.Disruption of teaching time in the weeks before an exam - centre closed for an extended period

Criteria for implementation of the plan

 Centre closed or candidates are unable to attend for an extended period during normal teaching or study supported time, interrupting the provision of normal teaching and learning

Centre actions to mitigate the impact of the disruption

- See 'alternative sites' listed on Emergency Evacuation plan.
- London Borough of Bexley may be able to assist with alternative accommodation

9. Candidates unable to take examinations because of a crisis – centre remains open

Criteria for implementation of the plan

 Candidates are unable to attend the examination centre to take examinations as normal

Centre actions to mitigate the impact of the disruption

- SLT Line Manager for exams to establish facts and contact awarding bodies if genuine reason-special considerations
- 10. **Centre unable to open as normal during the examination period** (including in the event of the centre being unavailable for examinations owing to an unforeseen emergency)

Criteria for implementation of the plan

• Centre unable to open as normal for scheduled examinations

Centre actions to mitigate the impact of the disruption

• Refer to Emergency Plan and list of alternative sites

11. Disruption in the distribution of examination papers

Criteria for implementation of the plan

 Disruption to the distribution of examination papers to the centre in advance of examinations

Centre actions to mitigate the impact of the disruption

SLT Line Manager for Exams to be available to receive and securely store papers

12. Disruption to the transportation of completed examination scripts

Criteria for implementation of the plan

• Delay in normal collection arrangements for completed examination scripts

Centre actions to mitigate the impact of the disruption

- Yellow label service papers to be taken by SLT Line Manager for exams to the nearest suitable Parcel force office to be scanned and sent.
- Nearest Parcel Force office Crayford depot

13. Assessment evidence is not available to be marked

Criteria for implementation of the plan

- Large scale damage to or destruction of completed examination scripts/assessment evidence before it can be marked
- Completed examination scripts/assessment evidence does not reach awarding organisations

Centre actions to mitigate the impact of the disruption

- Head of Department to report to Head of Curriculum for his action
- 14. **Centre unable to distribute results as normal** (including in the event of the centre being unavailable on results day owing to an unforeseen emergency)

Criteria for implementation of the plan

• Centre is unable to access or manage the distribution of results to candidates, or to facilitate post-results services

Centre actions to mitigate the impact of the disruption

- SLT Line Manager for Exams can print off results and distribute.
- If site not available, access and print from alternative site and advise parents on school website/ by parent mail signage on gates where results can be accessed similarly on school website and in results envelopes,
- Advise parents of how to still apply for EAR's via alternative site.

Further guidance to inform Procedures and implement contingency planning

Ofqual

What schools and colleges and other centres should do if exams or other assessments are seriously disrupted

1. Contingency planning

You should prepare for possible disruption to exams and other assessments and make sure staff are aware of these plans.

General contingency guidance

- emergency planning and response from the Department for Education in England
- school organisation: local-authority-maintained schools from the Department for Education in England
- <u>exceptional closure days</u> from the Department of Education in Northern Ireland
- <u>checklist exceptional closure of schools</u> from the Department of Education in Northern Ireland
- <u>opening schools in extremely bad weather</u> guidance for schools from the Welsh Government

Disruption to assessments or exams

In the absence of any instruction from the relevant awarding organisation, you should make sure that any exam or timetabled assessment takes place if it is possible to hold it. This may mean relocating to alternative premises.

You should discuss alternative arrangements with your awarding organisation if:

- the exam or assessment cannot take place
- a student misses an exam or loses their assessment due to an emergency, or other event, outside of the student's control

See also:

JCQ Joint Contingency Plan for the Examination System in England, Wales and Northern Ireland

Steps you should take

Exam planning

Review contingency plans well in advance of each exam or assessment series. Consider how, if the contingency plan is invoked, you will comply with the awarding organisation's requirements.

In the event of disruption

• Contact the relevant awarding organisation and follow its instructions.

- Take advice, or follow instructions, from relevant local or national agencies in deciding whether your centre is able to open.
- Identify whether the exam or timetabled assessment can be sat at an alternative venue, in agreement with
 the relevant awarding organisation, ensuring the secure transportation of questions papers or assessment
 materials to the alternative venue.
- Where accommodation is limited, prioritise students whose progression will be severely delayed if they do
 not take their exam or timetabled assessment when planned.
- In the event of an evacuation during an examination please refer to JCQ's <u>'Centre emergency evacuation</u> procedure'.
- Communicate with parents, carers and students any changes to the exam or assessment timetable or to the venue.
- Communicate with any external assessors or relevant third parties regarding any changes to the exam or assessment timetable.

After the exam

- Consider whether any students' ability to take the assessment or demonstrate their level of attainment has been materially affected and, if so, apply for special consideration.
- Advise students, where appropriate, of the opportunities to take their exam or assessment at a later date.
- Ensure that scripts are stored under secure conditions.
- Return scripts to awarding organisations in line with their instructions. Never make alternative
 arrangements for the transportation of completed exam scripts, unless told to do so by the awarding
 organisation.

Steps the awarding organisation should take

Exam planning

- Establish and maintain, and at all times comply with, an up to date, written contingency plan.
- Ensure that the arrangements in place with centres and other third parties enable them to deliver and award qualifications in accordance with their conditions of recognition.

In the event of disruption

- Take all reasonable steps to mitigate any adverse effect, in relation to their qualifications, arising from any disruption.
- Provide effective guidance to any of their centres delivering qualifications.
- Ensure that where an assessment must be completed under specified conditions, students complete the
 assessment under those conditions (other than where any reasonable adjustments or special
 considerations require alternative conditions).
- Promptly notify the relevant regulators about any event which could have an adverse effect on students, standards or public confidence.
- Coordinate its communications with the relevant regulators where the disruption has an impact on multiple centres or a wide range of learners.

After the exam

• Consider any requests for special consideration for affected students. For example, those who may have lost their internally assessed work or whose performance in assessments or exams could have been affected by the disruption.

If any students miss an exam or are disadvantaged by the disruption

- If some of the students have been adversely affected by the disruption, you should ask the awarding organisation about applying for special consideration.
- Decisions about special consideration, when it is or is not appropriate, is for each awarding organisation to make. Their decisions might be different for different qualifications and for different subjects.
- See also:JCQ's guidance on special considerations

Wider communications

The regulators, <u>Ofqual</u> in England, <u>Qualifications Wales</u> in Wales and <u>CCEA</u> in Northern Ireland, will share timely and accurate information, as required, with awarding organisations, government departments and other stakeholders.

The <u>Department for Education</u> in England, the <u>Department of Education</u> in Northern Ireland and the <u>Welsh Government</u> will inform the relevant government ministers as soon as it becomes apparent that there will be significant local or national disruption; and ensure that they are kept updated until the matter is resolved.

Awarding organisations will alert the <u>Universities and Colleges Admissions Service</u> (UCAS) and the <u>Central Applications Office</u> (CAO) about any impact of the disruption on their deadlines and liaise regarding student progression to further and higher education.

Awarding organisations will alert relevant professional bodies or employer groups if the impact of disruption particularly affects them.

Widespread national disruption to the taking of examinations or assessments

The governments' view across England, Wales and Northern Ireland is education should continue in 2021 to 22 with schools remaining open and that examinations and assessments will go ahead in both autumn 2021 and summer 2022.

As education is devolved, in the event of any widespread sustained national disruption to examinations or assessments, national government departments will communicate with regulators, awarding organisations and centres prior to a public announcement. Regulators will provide advice to government departments on implications for exam timetables.

We will update this page as necessary, with any further relevant links, should national disruption occur.

[Ofqual guidance extract above taken directly from the *Exam system contingency plan: England, Wales and Northern Ireland - What schools and colleges and other centres should do if exams or other assessments are seriously disrupted*, (updated 01 October 2020) https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland/what-schools-and-colleges-should-do-if-exams-or-other-assessments-are-seriously-disrupted)

JCQ

Contingency planning

15.1 The qualification regulators, awarding bodies and government departments responsible for education have prepared and agreed information for schools and colleges in the event of examinations being seriously disrupted. This jointly agreed information will ensure consistency of response in the event of major disruption to the examinations system affecting significant numbers of candidates.

Further information may be found at: https://www.gov.uk/government/publications/exam-system-contingency-plan-england-wales-and-northern-ireland

- 15.2 In addition, awarding bodies have their own well-established contingency plans in place to respond to disruptions. It is important that exams officers who are facing disruption liaise directly with the relevant awarding body/bodies.
- 15.3 Centres should prepare plans for any disruption to examinations as part of their general emergency planning. It is important to ensure that relevant centre staff are familiar with the plan. Consideration should be given as to how these arrangements will be communicated to candidates, parents and staff should disruption to examinations occur.
- 15.4 In the event that the head of centre decides the centre cannot be opened for scheduled examinations, the relevant awarding body must be informed as soon as possible. Awarding bodies will be able to offer advice regarding the alternative arrangements for conducting examinations that may be available and the options for candidates who have not been able to take scheduled examinations.
- 15.5 The awarding bodies will designated 'contingency days' for examinations, summer 2023. This is consistent with the qualification regulators' document Exam system contingency plan: England, Wales and Northern Ireland https://www.gov.uk/government/publications/examsystem-contingency-plan-england-wales-and-northern-ireland

The designation of 'contingency days' within the common examination timetable is in the event of national or significant disruption to examinations. It is part of the awarding bodies' standard contingency planning for examinations.

In the event of national disruption to a day of examinations in summer 2023, the awarding bodies will liaise with the qualification regulators and government departments to agree the most appropriate option for managing the impact. As a last resort the affected examinations will be rescheduled. Although every effort would be taken to keep the impact to a minimum, it is possible that there could be more than one timetable date affected following the disruption, up to and including the last contingency day. Centres will be alerted if it was agreed to reschedule the examinations and the affected candidates will be expected to make themselves available in such circumstances. The decision regarding the re-scheduling of examinations will always rest with the awarding body. The centre must conduct the examination on the scheduled date unless instructed to do otherwise by the awarding body.

Where candidates choose not to be available for the rescheduled examination(s) for reasons other than those traditionally covered by special consideration, they will not be eligible for enhanced grading arrangements. Centres must therefore ensure candidates and parents are aware of the contingency arrangements so that they may take them into account when making their plans for the summer. However, the awarding bodies will not insist upon candidates being available throughout the entire timetable period as a matter of course.

JCQ guidance above taken directly from JCQ *Instructions for Conducting Examinations 2022-2023* http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations, section 15, **Contingency planning**]

JCQ Joint Contingency Plan http://www.jcq.org.uk/exams-office/other-documents

JCQ notice - Preparing for disruption to examinations (effective from 11 October 2021) www.jcq.org.uk/exams-office/other-documents

General Regulations for Approved Centres http://www.jcq.org.uk/exams-office/general-regulations
Guidance notes on alternative site arrangements http://www.jcq.org.uk/exams-office/online-forms
Instructions for conducting examinations http://www.jcq.org.uk/exams-office/ice---instructions-for-conducting-examinations

A guide to the special consideration process http://www.jcq.org.uk/exams-office/access-arrangements-and-special-consideration/regulations-and-guidance

GOV.UK

Emergency planning and response: Exam and assessment disruption.
www.gov.uk/government/publications/emergency-planning-and-response-for-education-childcare-and-childrens-social-care-settings

Dispatch of exam scripts guide: Ensuring the service runs smoothly; Contingency planning https://www.gov.uk/government/publications/dispatch-of-exam-scripts-yellow-label-service

National Cyber Security Centre

The NCSC's free Web Check and Mail Check services can help protect schools from cyber-attacks. Two NCSC cyber security services, which are already helping thousands of organisations to protect their websites and email servers from cyber-attacks, are now available to all UK schools. Both tools are available free of charge, are quick to set up, and thereafter run automatically. More information is available from the NCSC website.

The Department for Education has been asking centres to review **National Cyber Security Centre advice** following increasing number of cyber-attacks involving ransomware infections. The NCSC information supports centres in cyber security preparedness and mitigation work.

Ransomware attacks continue and the Department is reminding centres to review the NCSC advice and to take precautions. This includes ensuring that you have backups in place for your key services and data.

For ease of reference, the Department has highlighted key links relating to the NCSC cyber security guidance below:

- 1. More ransomware attacks on UK education NCSC.GOV.UK
- 2. Ransomware advice and guidance for your IT teams to implement
- 3. Offline backups in an online world
- 4. Backing up your data
- 5. Practical resources to help improve your cyber security
- 6. Building Resilience: Ransomware and the risks to schools and ways to prevent it

School staff offered training to help shore up cyber defences - NCSC.GOV.UK

Reviewed: Autumn 2022 Next scheduled review date: Autumn 2023