

## **Beths Grammar School**

an 11 – 18 selective school with academy status Headteacher: Mr R J Blyghton



Email: admin@beths.bexley.sch.uk Website: www.beths.bexley.sch.uk

Hartford Road, Bexley, Kent DA5 1NE

Dear Parent/Carer,

## School messaging system

As you will be aware, we aim to make delivery of correspondence from school to home as efficient as possible by emailing bulk correspondence to parents. To do this we use a service called School Comms. Our emails are sent from <a href="SC3035403@schoolcomms.com">SC3035403@schoolcomms.com</a> and you can reply to them directly.

We also use this system to send you emails and texts if your child is absent without explanation. There is a School Comms app that is available for you to download that will enable us to send these texts free of charge. On the app you can also see your child's attendance information, timetable, and progress reports when they are issued.

## Tracking behaviour of your child at school

The behaviour management section of the app enables parents of students in Key Stages 3 and 4 to see how their son is getting on a Beths. On there you can see any positive commendations given for excellent effort or good work on a daily basis. Also, if there are any problems regarding negative behaviour or missed homework these likewise can be seen daily. Most parents find this an invaluable way to be reassured that things are going well at school. It also allows you to be aware immediately if there are problems so that we can 'nip issues in the bud' before your son develops any unhelpful behaviour habits at school.

In the event that regular negative behaviour is being recorded then we will always be happy to meet with parents to work in partnership to ensure that a plan is put in place to deal with the problem.

This system will also motivate your son if he is able to get positive comments from his parents when things go well in school.

From our record it appears that you have been unable to get up and running with the new technology. Please find fresh instructions below to support you in accessing your account. Please contact the main school office if you would like someone to talk through the process with you over the phone.

Many thanks,

Mr D O'Regan

**Deputy Headteacher** 

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**Please support us by downloading the app to your phone - t**his will help us improve communication with you and also save the school money if we need to send you a text message.

The set-up process is simple and will take no more than a couple of minutes:

- Search for "School Gateway" in the Apple App Store/Google Play or on your phone go to <u>www.schoolgateway.com/apple</u>
  (Apple) or <u>www.schoolgateway.com/android</u> (Android)
- 2. Install the app and if you are asked then say yes to "Allow Push Notifications"
- 3. When you launch School Gateway for the first time, please select 'New User' and enter the email address and mobile telephone number you have registered with the school
- 4. The system will send a PIN code to your phone; please enter this PIN code and the app will be activated for you.

As soon as you've got the system set-up, all of the text messages we send you will appear in the app; and you'll receive notifications/alerts re positive or negative behaviour.

This letter has been emailed to you today – if you have not received that email, please check your spam/junk folder and add School Comms to your safe sender list.